



# MANUFACTURER'S WARRANTY STATEMENT

The following is our Manufacturer's Warranty Statement for the battery *UP-FTCG Series* as requested;

### MANUFACTURER'S LIMITED WARRANTY

Master Battery, S.L. ("Manufacturer") warrants each UP-FTCG Series branded battery sold by Master Battery to be free of defects in material and workmanship for a period of 24 months, after the date of purchase, as evidenced by the original receipt (the "Warranty Period").

Within the Warranty Period, subject to the exclusions listed below; Manufacturer will replace the Battery free of charge if replacement is necessary due to defects in material or workmanship. This Limited Warranty is limited to the original purchaser of the Battery, and is not transferable to any other person or entity.

Also, after that period – the *UP-FTCG Series* branded batteries sold by Master Battery or any of its authorized distributors in the above mentioned territories will enjoy an additional prorated extended warranty of 2 years after the arrival of the batteries to the **destination** – against its capacity or performance.

### NOT COVERED BY THIS LIMITED WARRANTY

Manufacturer has no obligation under this Limited Warranty with respect to any defects or damage to the Battery arising from any abuse or mishandling of the Battery, or from any one or more of the following:

- Neglect, damage from shipping, loose wiring, or rusted or corroded hardware;
- Misapplied or improperly sized Battery for the application;
- Batteries exposed to excessive heat or cold temperatures;
- Batteries that have had the manufacturing date codes destroyed or tampered with;
- Breakage, freezing, explosion, fire, wreckage, overcharging, undercharging, over discharging, charging or installing in reverse polarity, improper maintenance, melted and or broken terminals, improper storage, or addition of any chemical or solution; or
- Failure to properly install the Battery.





### HOW TO MAKE A CLAIM

For direction on how to process your claim under this Limited Warranty, please contact your authorized Master Battery distributor or dealer. Proof of purchase will be required. If the product needs to be returned for verification of your claim, return the product, at your expense, and a copy of the proof of purchase to your authorized Master Battery distributor or dealer. Please refer to Master Battery website for a list of distributors and dealers and contact info.

#### WARRANTY DISCLAIMER

This limited warranty is in lieu of, and manufacturer disclaims and excludes, all other express warranties. Manufacturer further limits the duration of all, whether statutory, express or implied warranties, including, without limitation, any warranty of merchantability or fitness for a particular purpose, to the warranty period.

Manufacturer's exclusive liability for breach of any warranty on the Battery shall be to replace the Battery within the warranty period in accordance with the terms of this limited warranty. In no event shall manufacturer be liable for any loss or damages of any other kind, whether direct, incidental, and consequential including lost profits, exemplary, special or otherwise, including any lost profits or removal, shipping, or installation expenses.

## **LEGAL RIGHTS**

This Limited Warranty gives you specific legal rights, and you may also have other rights which may vary from country to country or state to state. Some countries and states do not allow any limitation on how long an implied warranty lasts or the exclusion or limitation of incidental or consequential damages, so the above limitations may not apply to you. Please contact your authorized Master Battery distributor or dealer for the applicable warranty term's.

## **NON - MASTER BATTERY WARRANTIES**

Your authorized Master Battery distributor or dealer may offer its own warranty in addition to this Limited Warranty; warranty may vary in warranty period, scope of coverage, or exclusions. Manufacturer is not responsible for any such additional distributor or dealer-provided warranties.

Please contact your authorized Master Battery, S.L. distributor or dealer with any claims you may have under such distributor or dealer warranties.